

## AWS Professional Services – Statement of Work

<b>"Customer"</b>	City of Orlando, FL
<b>"AWS"</b>	Amazon Web Services, Inc.
<b>Project Name</b>	City of Orlando - Amazon Rekognition Video Identification Proof of Concept (POC) Phase 2
<b>"Project Location"</b>	Orlando, FL USA United States of America
<b>Customer's Engagement Contact Name and Email Address</b>	Rosa B Akhtarkhavari Rosa.Akhtarkhavari@cityoforlando.net
<b>Customer's Accounts Payable / Bill To / Name and Email Address</b>	400 S. Orange Avenue, PO BOX 4990 Orlando, FL 32802 US
<b>Customer's Bill-To Mailing Address</b>	400 S. Orange Avenue, PO BOX 4990 Orlando, FL 32802 US
<b>Customer's Bill-To Phone Number</b>	4072462124
<b>Customer's AWS Billing Account ID</b>	[REDACTED]
<b>Currency</b>	United States Dollars (\$)

This Statement of Work for AWS Professional Services (this "SOW") is entered into between AWS and Customer. This SOW is made a part of the AWS Customer Agreement available at <http://aws.amazon.com/agreement> by and between Amazon Web Services, Inc. and Customer, or other written agreement between Amazon Web Services, Inc. and Customer governing Customer's use of the Services (the "Agreement"). This SOW is effective as of the date the last party signs this SOW (the "SOW Effective Date"). Capitalized terms not defined in this SOW may be defined in the Agreement.

### Scope of the AWS Professional Services

AWS will provide the consulting and advisory services described below.

AWS will assist the Customer with the development and support of a proof of concept ("POC"), which may include:

- Providing assistance with updating documentation on the first phase of implementation.
- Providing guidance on system architecture to help meet the POC objectives.
- Providing guidance on system architecture to help maintain AWS best practices for high-availability, security, and cost optimization.
- Providing assistance with system tuning recommendations to help with meeting POC objectives.
- Providing assistance with problem management of issues with the application.
- Providing sample code to demonstrate interoperability between programming languages and AWS Services.

## Schedule of Rates

AWS Professional Services are delivered solely on a "time and materials" basis in accordance with AWS standard commercial practices. The labor rates for consultants are expressed in the table below as daily rates (assuming an 8-hour day). Customer will be billed for the actual number of days worked by the consultants. The aggregate charges for work performed under this SOW will not exceed the estimated total in the table below, without the prior written authorization of the parties.

The currency for Schedule of Rates and Expenses is: United States Dollars (\$)

Consultant Level/Role	Daily Rate	Approved Number of Days	Price Estimate
<b>Billable Engagement:</b>			
Senior Consultant		5	
One Time Discount Subtotal			
<b>Totals - Not to Exceed</b>		5	

## Engagement Related Expenses

Engagement expenses related to the delivery of AWS Professional Services will be billed in addition to associated consultant days as identified in the Schedule of Rates. Estimated engagement related expenses for this SOW are provided in the table below and include such expenses as lodging, meals, ground transportation, airfare, and incidental expenses. AWS will bill expenses based on actual costs incurred. The Customer will not be responsible for engagement related expenses in excess of the cost estimate provided below without the prior written authorization of the parties.

Engagement Related Expenses	Cost Estimate
Total – Not to Exceed	\$0.00

## Additional Terms

- 1) Some AWS Professional Services may be provided on-site at the Project Location. Other AWS Professional Services under this SOW may be provided remotely or at such other locations as may be mutually agreed.
- 2) Customer will provide AWS with timely and appropriate access to personnel, documentation, data, systems, and facilities in connection with the Professional Services described in this SOW.
- 3) AWS will provide the AWS Professional Services using skilled and experienced resources and in a professional manner. If AWS fails to do so then, as Customer's sole remedy, AWS will reperform the relevant AWS Professional Services or refund the charges for such service; provided that Customer notifies AWS of the failure within three months of the date of performance.
- 4) Customer's billing details are as set out in the table at the front of the SOW or as notified in writing from time to time by Customer. Customer consents to receiving invoices via email.
- 5) This SOW automatically terminates nine months after the SOW Effective Date. Customer agrees that, upon any termination of this SOW, (a) Customer will pay AWS for the billable AWS Professional Services already performed or in-progress and billable expenses incurred through the effective date of the termination and (b) AWS will have no further obligations to Customer under this SOW.
- 6) This SOW may be executed in two or more counterparts, each of which will be deemed an original and all of which taken together will be deemed to constitute one and the same document. The parties may sign and deliver this SOW by facsimile or electronic transmission.
- 7) Customer agrees AWS is not be responsible for the monitoring or administration of the POC system.





Customer will not provide AWS with administrative access to any of its accounts.

- 8) Customer certifies that, as applicable, it has confirmed with an appropriate ethics official that there are no federal, state, local or institutional ethics or procurement laws, regulations, or other rules that would restrict or prohibit its receipt of any free services provided under this SOW.

*<Remainder of page intentionally left blank>*



Acceptance and authorization

IN WITNESS WHEREOF, the parties below have executed this SOW as of the SOW Effective Date.

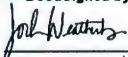
AWS:

Amazon Web Services, Inc.

CUSTOMER:

City of Orlando, FL

DocuSigned by:



Signature

Signature ID: 800049EC684406...

Josh Weatherly

Full name

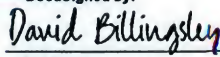
Authorized Representative

Title

October 18, 2018

Date

DocuSigned by:



Signature

Signature ID: 7298310B7772C435...

David Billingsley

Full name

Chief Procurement Officer

Title

October 17, 2018

Date



## Certificate Of Completion

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Signatures: 2

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AWS WWPS Business Contracts

AutoNav: Enabled

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EnvelopeId Stamping: Enabled

PO BOX 81226

Time Zone: (UTC-08:00) Pacific Time (US & Canada)

Seattle, WA 98108

aws-wwps-contract-mgmt@amazon.com

IP Address: 72.21.196.66

## Record Tracking

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## Signer Events

David Billingsley

david.billingsley@cityoforlando.net

Chief Procurement Officer

Security Level: Email, Account Authentication  
(None)

## Signature

DocuSigned by:  
*David Billingsley*  
72B6C8D0772C435...

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## Electronic Record and Signature Disclosure:

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Josh Weatherly

joshwe@amazon.com

Authorized Representative

Amazon

Security Level: Email, Account Authentication  
(None)

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*Josh Weatherly*  
E30DDA9EC084406...

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## In Person Signer Events

## Signature

## Timestamp

## Editor Delivery Events

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## Timestamp

## Agent Delivery Events

## Status

## Timestamp

## Intermediary Delivery Events

## Status

## Timestamp

## Certified Delivery Events

## Status

## Timestamp

## Carbon Copy Events

## Status

## Timestamp

Bob Rhodes

rhodesbo@amazon.com

Security Level: Email, Account Authentication  
(None)

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**Carbon Copy Events**

Brian Anderson  
andeabri@amazon.com

Security Level: Email, Account Authentication  
(None)

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Rachel Hoams

hoams@amazon.com

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Rosa B Akhtarkhavari

Rosa.Akhtarkhavari@cityoforlando.net

Chief Procurement Officer

Security Level: Email, Account Authentication  
(None)

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AWS Legal Filing cc alias

aws-wwps-legal-filing@amazon.com

Security Level: Email, Account Authentication  
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WWPS Proserve Ops

wwps-proserve-ops@amazon.com

Security Level: Email, Account Authentication  
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Signing Complete

Security Checked

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**Payment Events****Status****Timestamps**